How to complete the Accessibility facilities form

The deadline to complete this form is **Friday 11th July 2025,** if you don't fill out this form by the deadline then any accessibility facilities you currently have will disappear and you will not be featured on accessibility pages and searches across the website.

1. Click on the correct form from the below list (also in the email) to open it in Google Forms

Hotels, B&Bs, Guesthouses and Serviced accommodation	https://forms.gle/dEN18Z8gPNWqZgMMA
Self-catering accommodation	https://forms.gle/8WgqjREbTooUUAko8
Attractions, activities, experiences and retail	https://forms.gle/azUovGde3mntKoV29
Food and drink	https://forms.gle/fz3pjeKYTsV4qQ8x5
Camping, glamping and holiday parks	https://forms.gle/jrk9qMHNeiGX8fYR7

Multiple listings

If you have **multiple listings** on either the Visit Bath website or the Visit Bristol website (or both!) you will need to complete <u>a separate form</u> for each of these listings* as we need the unique url for each listing per form.

For example you may have a hotel listing, plus a separate listing for your restaurant and then another for your spa.

Or you may have a listing on the Visit Bath website and also the Visit Bristol website. We will need you to complete a form for EACH of these.

*Please note that this does not apply to event listings, only your main business listings.

You can use the site search (magnifying glass icon) to find all your listings.

If you aren't sure which listings you have on the websites, please reach out to us at <u>membership@visitwest.co.uk</u> and we can help.

Which form?

Please choose the form above that most applies to the listing. If unsure, please ask us.

2. Please add in your email, so that we know who to contact if we need to check anything.

3. Please add the url of your business on either Visit Bath or Visit Bristol.

PLEASE DO NOT add your own business url in here, this is important because it enables the automatic update of your facilities in our system and will not work without the correct address.

You can simply copy and paste from the url bar at the top of the page onto the form. Click into the bar at the top of the page, copy and then paste into the form.



e.g https://visitbath.co.uk/food-and-drink/green-park-brasserie-p27921 OR https://visitbristol.co.uk/listing/mercure-bristol-grand-hotel/3877101

4. Add the name of your Business and click 'Next'

5. Please click 'Yes' on any facilities that apply to your business

Please note that the website will only display features for your venue that you select 'yes' for, for example if you do not have facilities for assistance dogs, then no reference to this will be published.

Top tips for completing the questionnaire

- Be honest if you have any doubt about a feature, do not tick the box.
- Read the guidance follow the guidance available for each question.
- Review regularly to ensure the information remains accurate, update the information as soon as you make a change and review the answers at least annually.